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Fimagebloom

## BRANDY HASLAM Chief Executive Officer

Brandy Haslam, CEO is the founder of ImageBloom, Inc. Brandy has a master's degree in marketing and has been working in the healthcare industry for over 13 years. Prior to ImageBloom, Brandy led the marketing and recruitment department for one of the largest multi-specialty research sites in the country.

Brandy brings her experience and dedication to the ImageBloom team and leads them to deliver outstanding results for clients across the country and around the world. To date, ImageBloom has successfully provided marketing services for hundreds of clients in the US, Canada, Europe, Australia and New Zealand.



### **CHERI SUMNER, MBA** VP of Business Operations

Cheri Sumner has more than 25 years of professional experience across several industries, where she has been recognized for continuous improvement, associate empowerment, and leadership. Prior to joining ImageBloom, Cheri worked for a Healthcare Technology Management firm for 8 years leading teams in Operations, Finance, and Business Development. Cheri earned her MBA at Butler University in Indianapolis, Indiana. Passionate about leadership development, Cheri is a graduate of the Healthcare Businesswomen's Association Mentoring Program and actively mentors young professionals eager to move forward in their careers.



### HALEY WILSON, BA Director of Marketing

Haley Wilson has combined 10 years' experience in healthcare and clinical research marketing. Prior to joining ImageBloom, she worked in the dermatology and plastic surgery space. She is passionate about helping to develop and implement systems and strategies with a strong focus on collaboration and team building.



# HOW IMAGEBLOOM'S DIFFERENT

Subject recruitment begins at the site and takes not only expert marketing skills, but in-depth experience in clinical research. With a team that has extensive experience recruiting at the site level, we understand the challenges faced by sites and sponsors when it comes to successful subject enrollment in a multitude of therapeutic areas, geographical regions, and other challenging circumstances. As marketing experts, we know how to utilize marketing tactics to overcome those challenges, connect with potential research volunteers, and accelerate recruitment on a global level. ImageBloom, Inc. has the track record to show a substantial increase in ROI when compared to other marketing and recruitment agencies.

# A FEW THINGS WE DO DIFFERENTLY



Provide a customized marketing plan that is branded to your study, grabs attention and ensures results.



Place ads to maximize results through enhanced geo-targeting, subject demographic targeting, a multi- channel approach, consistent results monitoring, and advanced pre-qualification (IB-RECRUIT).



Deliver expert design, targeted placement, continual oversight, lead tracking and near real-time results reporting.



Provide a powerful and intuitive central tracking portal where sites can easily manage lead follow-up from start to finish with complete sponsor/CRO oversight.

# MONTHLY MARKETING SERVICES THAT BUILD YOUR BRAND

To grow your research database and build your local presence, IB provides a complete set of services. These services lead to large increases in website traffi c, an extensive digital presence and community awareness of your enrolling studies and consistent applications from interested potential subjects.

- Social Media Management on multiple channels (Facebook, Twitter, Instagram, and others).
- Google AdWords Campaign Management
- Monthly Email campaign to market your studies to your current database.
- Website blogging and online promotion to drive website traffic and study interest.
- $\cdot$  Press Releases and PR, when warranted.
- Audience building and reputation management on social media channels.
- Ad Creation and Creative Design as needed to provide a consistent visual message of your site and studies across digital platforms.

# AD CREATION AND EXPERT DESIGN

Great ads get great results! Grabbing attention and generating interest in a target audience requires great ads. ImageBloom can create beautifully designed, eye catching ads that meet sponsor and IRB guidelines. Der

### **Social Media Marketing**

Let us take the guesswork out of social media. Whether it be targeted ad campaigns or daily posting, ImageBloom knows how to put social media marketing to work for you. Professionally placed and managed ad campaigns will reach thousands and bring only the most interested, qualified patients. IB will also maintain your social media pages to include Facebook, Twitter, Instagram, Pinterest and others as requested, and post daily (guaranteed 25 posts per month). Posts will consist of custom messages containing images, videos and links to promote your research site, bringing thousands of visitors to your website.



# DON'T GET LOST IN SEARCH RESULTS

Google Adwords can be a challenging platform to navigate and manage. The team at ImageBloom is fully certified in Adwords, allowing us to create effective campaigns targeted to interested patients. Google AdWords campaigns ensure that potential patients are finding your study and your site. All ads are geo- targeted to reach only those in the areas we specify, searching for keywords relevant to your study and study indication. Utilizing AdWords ensures that your study and site is on the first page of search results and not lost in the mix.

# TEXT MARKETING

### STAY CONNECTED & ENGAGED WITH YOUR PATIENTS

Recent surveys taken place at ImageBloom sites have shown that text messaging increases subject engagement by over half. All of our campaigns include text outreach to all new applicants confirming their application and requesting the best time to be reached. Sites also have the ability to text patients in our easy-to-use study portal.

> Thanks for your interest in our vaccine study. Please reply with the best time to reach you or call us at 866-YES-BLOOM

> > 5-5 pm Mon-Fri

# WEBSITE Blogging

Use the power of information to bring stimulating content into your website and share it through social media. Blogging helps with SEO and builds your websites traffic and local branding. ImageBloom writes (recommended minimum of 2 blogs per month) and post blogs containing interesting content to promote your site and studies and engage your local community.



# AUDIENCE BUILDING & REPUTATION MANAGEMENT

### BUILD AND KEEP YOUR GREAT NAME

ImageBloom grows your patient database while managing your online reputation. We will not only grow your followers and "likes" on social media, but also build your online reviews on platforms such as Healthgrades, Yelp and Google.





# OUR STUDY SERVICES INCLUDE

A comprehensive proposal

Study material creation to include:

• Flyers

- Vídeo pre-roll for use on social media
- $\cdot$  Facebook ads
- $\cdot$  Google ads
- Classified ads
- $\cdot$  TV ads
- Newspaper
- Radio ads

Sponsor & IRB submission (As needed)



# CLINICAL RESEARCH RECRUITMENT SYSTEM

There is no other system like the ImageBloom Recruitment System for campaign and lead follow-up tracking!

### SECURITY:

- HIPAA Compliant Hosting and Architecture
- Part-11 Compliant User Logging and Audit Trails
  PHI masking for Sponsor users

### **FEATURES:**

- Campaign linking from landing pages and other digital media channels
- Auto-Text Response to applicants
- Direct Text to applicants from system users
- Status logging, progress notes, medical history capture and more
- Scheduling of screens in portal calendar
- User Roles: Central User and Sponsor Users

# Hello!

# **IB-HELLO VOICEMAIL CAPTURE SYSTEM**

For traditional advertising campaigns, the IB-HELLO! Voicemail Capture System will ensure excellent voice campaign tracking and follow-up.

### **IB-Hello! ALLOWS FOR:**

- Ring-to-site first option
- Unlimited inbound call bandwidth
- In-system voicemail capture and voicemail review
- Applicant profile logging from voicemail review
- Auto-coding to ad campaign ROI tracking system
- Lead follow-up management in portal

### **SECURITY:**

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   and Architecture
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# CALLCENTER SERVICES B-Recruit

Working with sites across the country, we know that the majority of sites don't have the ability to keep up with study applicants. Call center studies have shown that reaching out to new leads within 5 minutes of application increases the chances of reaching patients 10-fold. Our call center specialists are trained in clinical research and are alerted immediately of a new applicant, allowing them to make contact with the patient and screen them for the study within minutes. Our team can do a complete screening of demographics, medical history, and, per the site's request, scheduling in the CTMS for a pre-screen or screening visit.

### **IB-RECRUIT SERVICES:**

- Expeditious and multiple lead contact attempts
- Complete medical history intake
- Data entry directly into the ImageBloom Portal
- Study-specific screening
- Appointment scheduling (if needed)
- Mass text and email follow-up
- Final results reporting

# TESTIMONIAL

"Working with IB Recruit has been a seamless process. We were able to bring them on quickly, mid-study when our staff was overwhelmed, and they helped provide the support we needed."

### MARKETING & RECRUITMENT MANAGER

Beverly, MA

# WEBSITE SERVICES

Let ImageBloom create a website tailored to your organization's exact needs and specifications, using the power of the industryleading WordPress platform. We utilize a feature-rich, lightweight, and developer-friendly combination of theme and plugins to deliver engaging experiences and optimal speed and performance.

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# **MINI-SITES**

### **5-7 PAGE BROCHURE WEBSITE STARTING AT JUST \$1200**

If you are looking for something simple and low-cost, an ImageBloom mini-site is a professional website for a fraction of the cost! A minisite is a 5-7 page brochure website that presents the most essential information about your organization. The responsive/mobile-first design is customized with your logo, colors, text content, and selection of professional photography from Adobe Stock. Integrations with RealTime-CTMS or BLOOM study listing are also free.



Custom design, site map, and functionality that is tailored specifically to your organization's needs.

Responsive/ Mobile-first design.



Premium theme/pagebuilder heavly supported by developers with new features and ongoing updates to ensure the longevity of your website.



Integration with CTMS, patient portals, payment processors.



Free study listing installation for RealTime-CTMS



SEO best practices to boost organic traffic.

# Market Connecting

Submit your study to MyLocalStudy.com in just a few quick steps! Our team will post your study and you will receive a confirmation email once the study listing is added.

IT'S ONLY \$39.95/MONTH TO LIST YOUR STUDY

# tudy.com ng you to study opportunities.



### **IT'S EASY!**

Listing your study on MyLocalStudy.com is easy, and will help you find more qualified patients!



### **BOOST RECRUITMENT**

Add your studies to our study listing database to boost your study recruitment and reach the most qualified applicants!

# CLIENT TESTIMONIALS

"ImageBloom brings a unique combination of technical skill and clinical experience to the marketplace. The professional staff understands what is necessary for successful marketing of a clinical research site and how to deliver patients that will exceed recruitment goals. Their customer service and responsiveness are outstanding. Most important, ImageBloom delivers results. We have enjoyed the fruits of turning our web presence and social media recruiting eforts over to them. Our lead production is through the roof, challenging us to keep up, which led us to a terrific service ofering of theirs, IB-Recruit."

### CHIEF BUSINESS OFFICER: NEW HAMPSHIRE & MASSACHUSETTS

"ImageBloom has been a valuable resource for our site. Their expertise has provided us with the additional tools we needed to ensure successful enrollment in our studies."

### EXECUTIVE DIRECTOR OF RESEARCH - AUSTIN, TX

"The collaborative process and efforts put forth by ImageBloom and our company has been a very rewarding experience. It is very well apparent that creativity and innovation are their expertise as the quality of work they've delivered has been exceptional. In utilizing their services, not only have we created an opportunity for sustainable growth within our company, but we've built a great working relationship with a great company that will last a very long time."

### DIRECTOR OF CLINICAL RESEARCH: SAN ANTONIO, TX

# LET'S GET STARTED





INFO@IMAGEBLOOM.COM

- IMAGEBLOOM.COM
- 866-YES-BLOOM